



Low Road, North Tuddenham. Dereham. NR20 3HF

[enquiries@kimblewick.co.uk](mailto:enquiries@kimblewick.co.uk)

## **'THE HOME OF NORFOLK EQUINE EXCELLENCE'**

### **Horse Riders Code of Conduct**

- I understand that riding at any standard has inherent risk and that all horses may react unpredictably on occasions and I may fall off and could be injured. I accept that risk.
- I understand that the riding school may refuse my request to ride for safety and operational reasons
  - I understand that instructions are given for my safety and agree to follow instructions given to me by staff and instructors at the riding school.
  - I understand I should discuss any concerns I may have, including allocation of horse or instructor, with the centre.
  - I understand that wearing a correctly secured riding hat, that meets current safety standards, may reduce the severity of an injury. I agree I will always wear the riding hat whilst riding, or on other occasions as requested by the Centre. Please see attached guidelines on correct standard of hat.
  - I understand and agree to follow the centre's rules on the wearing of a body protector.
  - I understand that the riding school will make decisions based on information I give them and agree to always be honest and volunteer information about:
    - my abilities and riding experience
    - any previous riding accidents
    - any medical condition(s) which may affect my ability to ride
  - I understand that children can be at particular risk around horses and agree that I will keep any I am responsible for, under close supervision when they are not being instructed by the centre.
  - Acceptable clothing for you to wear for your lesson is at least a T Shirt down to your elbow, Trousers, (preferably not jeans) boots with a heel. No inside zips on boots or NO trainers. Not wearing the correct clothing could result in not being able to participate in your lesson.
  - Hats can be hired from the centre for an additional £1 please make this payment on your booking.

I understand that riding at any standard has inherent risk that I may fall off and could be injured. I accept that risk and agree that the riding school will not be liable for injury or damage to property unless it is caused by their negligence. Where I am signing on behalf of a minor I have explained the Riders' Code of Conduct to my child and we both accept the risk and agree that the riding school will not be liable for injury or damage to property unless it is caused by their negligence.

Cancellation policy as follows:

Refunds are not always given, this is down to Kimblewicks's discretion. If kimblewick agrees with a refund there is a £5 admin fee. If you would like to apply for a refund please email [enquiries@kimblewick.co.uk](mailto:enquiries@kimblewick.co.uk) explaining your reasons, the centre manager will then contact you.

I have read and understand the lesson booking and cancellation policy, and agree to abide by it at all times.

If you are happy with all the above, booking and attending your lesson is your acceptance of our Code of Conduct.

We hope you enjoy your riding experience with Kimblewick.

UPDATED 1/03/2021